The Company

Transmed Solutions is a premier medical transcription company offering a one-stop solution to all of your medical transcription needs. The company specializes in state-of-the-art systems and technology to provide a professional outsourcing service in medical transcription. Transmed Solutions provides transcription services to the healthcare organizations, ideally suited for multifacility health systems, and large clinics. Transmed Solutions meets the transcription needs of private individual practitioners, single departments, multiple departments, and entire healthcare organizations. The unique feature of Transmed Solutions is that the Managing Partners of the company are by themselves are well experienced quality controllers. This gives Transmed Solutions an edge over other medical transcription companies. We are capable for handling more than 20,000 lines per day.

Management

Transmed Solutions promoted by an experienced team with rich and talented professionals, committed to provide quality IT & BPO services to clients world over with the best hardware, software, and communication infrastructure. The large combination of people, process, and technology ensures that the solutions we offer are of world-class quality, cost effective, and always executed on time. Our Chief Executive Officer, having experience in IT industry more than 18 years who leads the Management Team, and Also we have a dedicated team of professional having years of experience in effectively providing IT solution, Design, and Development Services.
Medical Transcription

Medical transcription service in various branches of medicine. We realized the need to serve our customers around-the-clock. Here we have the advantage of an excellent work force and a stable and high speed Internet access within our modern spacious company. This enabled us to reap the advantages of time zone differences and to provide faster turn around and better quality service by a highly educated workforce. We have been successful in integrating advancements in technology to transcription services. Our continual investment in technology and experienced manpower enables us to serve hospitals, clinics, group practices, and individual practices of various sizes anywhere in the World. We ensure continuous quality improvement to meet the standards and accuracy of health care documentation.

Our Medical Transcription Team

Our Managing Director, having experience in medical transcription industry more than 18 years who leads the Management Team.

Most of our MTs, Editors, Proofers, and Leads Managers are having more than 10 years of experience in handling UAE Hospitals Such as Mediclinic City Hospital, Mafraq Hospital, AMC Hospital, Mediclinic Dubai Mall etc and also have a well experienced team to handle the US, UK and Australian Clients

The key to the success of the company is “Our People”. We have the most qualified professionals as our Medical Transcriptionists. Our staff and management teams consistently demonstrate the highest level of competency and professionalism. The company is proud to be represented by experienced medical transcriptionists, highly motivated information system specialists, accomplished management team, proficient quality assurance and administrative personnel.
HIPAA Compliance

Transmed Solutions understands that physician/patient confidentiality is most important. Therefore all physician/patient transcription related procedures, voice, and data storage and document management meet or exceed HIPAA regulations. Please go through the following list of the rules and regulations that we strictly adhere to:

1. We have 24X7 security personnel manning our office.
2. Fingerprint access control system is installed in the main entrance.
3. All the external drives including floppy disk drives are disabled on each computer.
4. Our computers require passwords to start Windows and another password to access Word files.
5. We have firewalls and antivirus software on all the computers and update virus definitions frequently.
6. Any spoiled hard copies of notes and copies of patient schedules are cross-cut shredded on site.
7. Monthly back-ups of computer systems will be done and stored in a locked outbuilding on our property.
8. We have a smoke alarm and a fire extinguisher in our office.
9. We currently require all our employees to sign a confidentiality and non-disclosure agreement.
10. We maintain up-to-date contractual agreements with all business parties.
11. We have instituted security measures to protect the security and integrity of protected information according to HIPAA guidelines.
13. Technical evaluations are performed on a routine basis to make sure all systems meet or exceed specified security requirements.
14. All persons, administrators and transcriptionists, who have access to any sensitive information, patient records, or voice files, etc., have the appropriate clearances and have signed confidentiality agreements.
15. We have provided privacy, security, and confidentiality awareness training to our entire workforce. Our compliance decisions are based on sound business practices and meet and exceed HIPAA. We offer extreme quality transcription service at affordable prices.

Our experienced transcriptionists are well aware of all areas of medicine and have good experience. Our transcription work is superior and accurate with. Our transcriptionists are the best and all work is professionally monitored our center at Indian end before transmitted to clients. We cover every aspect of medical communication including everyday SOAP or follow-up notes, diagnostic procedure notes, complete medical history and physicals, letters to referring physicians, insurance related correspondence including IME’s and peer reviews etc.

File Flow system
All medical transcription work carried out at the company goes through two levels of word-by-word thorough check for any omissions, corrections, formatting, etc., before sending to clients. We have regular training and cross-section reviews between various levels of medical transcriptionists and editors to improve the quality of medical transcription at the base level.

Infrastructure
We are equipped with state-of-art technology & infrastructure comparable to the best in Industry, which includes hard disk memory mirroring technology; this avoids hurdles like losing vital data. We have the best available transcription software and hardware for both production and continuous training programs. We utilize and adapt to the ever-changing world of information technology. A dedicated leased line connectivity to the Internet Gateway is available. Another backup line of DSL Internet Connection with 24/7-power facility with Generator backup and UPS for uninterrupted power supply is installed.
USA
1. Monterey Park Hospital.
2. Lee Memorial Health System/Health Park.
3. University of Southern California (Transplant Division).
4. Long Beach Medical Center.
5. Digestive Health Physicians PA.
6. Veterans Administration (Saginaw, Michigan, Hawaii).

CANADA

UK
1. Leeds General Infirmary.
2. Moorfields Eye Hospital.
3. Kings College London.

MIDDLE EAST
1. Mediclinic City Hospital, UAE
2. Mafraq Hospital, UAE
3. AMC Hospital, UAE
4. Mediclinic Dubai Mall, UAE
Our Facilities

fully furnished offices
40 workstations with expertise and talented employees
IBM Servers.
High Speed Internet and leased line
Highest secured FTP(128-Bit encryption) as per industry standards.
HIPAA Compliance
Generator backup.
UPS for backup.
Good administration and reception areas.
Multimedia enabled training room.
Projector and home theatre system for training.
Own transport facilities for staff.
Dedicated support team.

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